



Cairngorm Mountain Scotland Ltd • Cairngorm Ski Area • Aviemore • PH22 1RB • Scotland
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Terms and Conditions for Sale of Snowsports Day Tickets

- Tickets must be booked and paid for on-line, this can be done no more than 7 days in advance and no less than 24 hours in advance.
- Snowsports tickets are not transferable and remain the property of Cairngorm Mountain (Scotland) Limited.
- Cairngorm Mountain (Scotland) Ltd reserves the right to change prices and services at any time and without notification.
- Cairngorm Mountain (Scotland) Ltd retains the right to close all or any of the lifts at any time, for any reason.
- Cairngorm Mountain's facilities are used at the ticket holder's own risk. Cairngorm Mountain (Scotland) Ltd accepts no responsibility for injury, loss, or damage unless as a direct result of its negligence.
- The ticket entitles the holder to use all applicable uplift and facilities subject to suitable snow conditions and ticket validity.
- The ticket is sold subject to the user's compliance with all safety notices on site and to the Snowsports International Code of Conduct.
- The ticket is sold on the understanding that the holder will undertake all activity respecting the European Conservation Site Boundaries.
- Failure to comply with any of the conditions may result in forfeiture of the ticket.
- All visitors taking part in winter Snowsports activity within the ski boundary area must be in possession of a valid ticket and must produce the ticket for inspection if requested to do so by a member of staff.
- Refunds will only be provided when Cairngorm Mountain (Scotland) Ltd makes the decision to close all lifts and tows and thereby suspend activity, the customer will receive a proportion of the amount paid as follows:
 - Less than 2 hours use 50% refund.
 - 2 hours or more of use no refund due.
- If we are open for Snowsports and you choose not to attend no refund will be given.
- Please note that if Cairngorm Mountain (Scotland) Ltd is evacuating the site refunds will not be made while the evacuation is in progress. Tickets should be retained and returned to Cairngorm Mountain (Scotland) Ltd within 7 days of the date the ticket was used, a refund will then be processed if applicable. No refund will be made if the ticket is not returned to Cairngorm Mountain (Scotland) Ltd.
- If you lose your ticket no replacement will be issued.